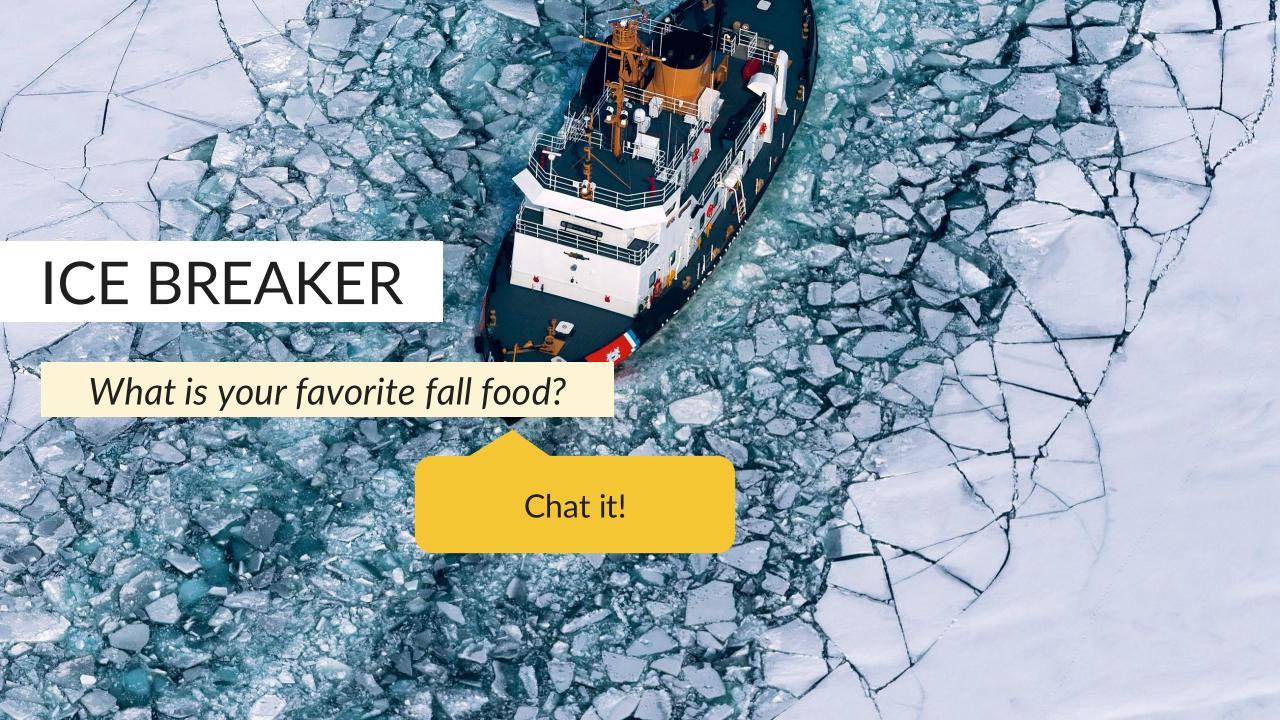




Level Up | Inbox Impact

Level Up Training Session | September 25, 2024



Housekeeping





Upcoming Sessions



23



20

NEW DATE



4

NEW DATE

Feel free to wear your costume.

Should we start with some deep breathing exercises?





What to expect from today's session

1

2

3

Understand how to use a **simple framework** for crafting **effective email appeals.**

Learn **tested and proven** principles of **highly effective emails**.

Have a playbook for your Colorado Gives Day email strategy.

Action Item

Fill out the Colorado Gives Day campaign framework.





Quick Review





What are the 4 key elements of an effective value proposition?

Appeal, Exclusivity, Clarity, Credibility





Your donors aren't falling into a funnel, they're climbing a _____.

Mountain





What is the fundamental value proposition question?

Why should I give to you rather than to some other organization, or at all?



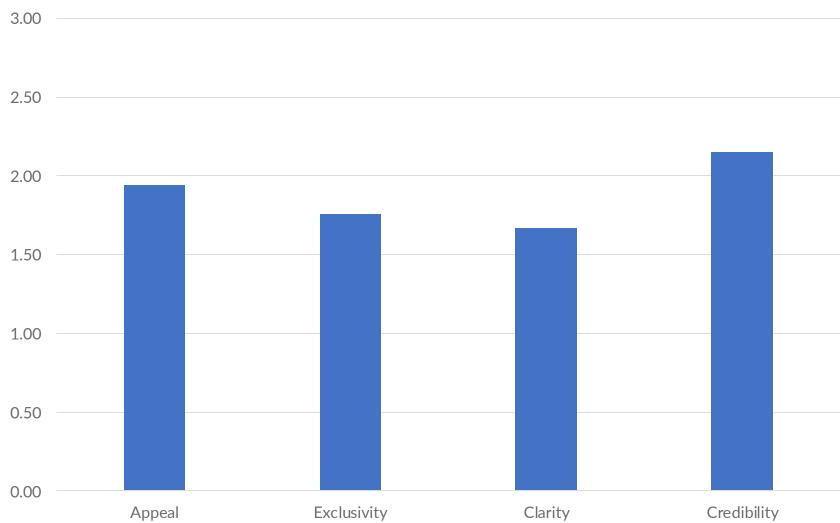


Homework Results





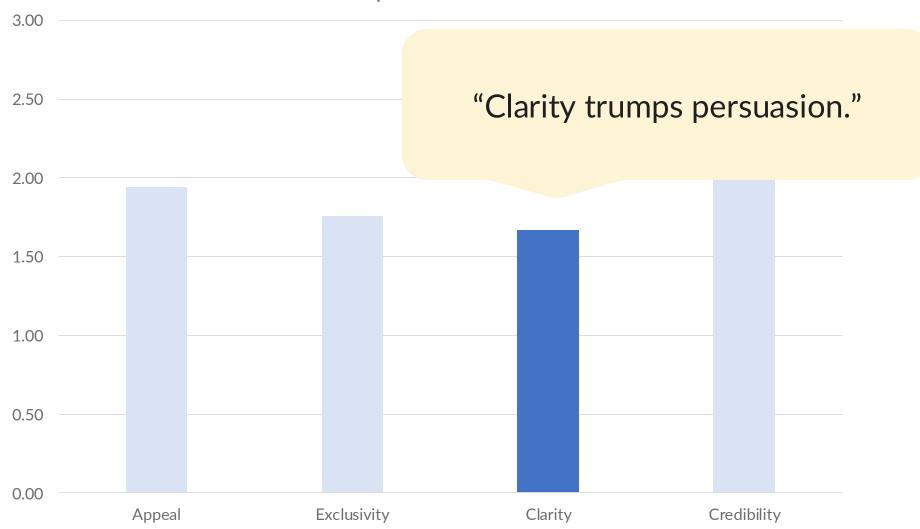
Value Proposition Homework







Value Proposition Homework







Email Appeal Essentials





How to write an effective

Email Appeal

in 9 simple steps













Jane Doe < jane@myorganization.org>

to The

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Sender Name

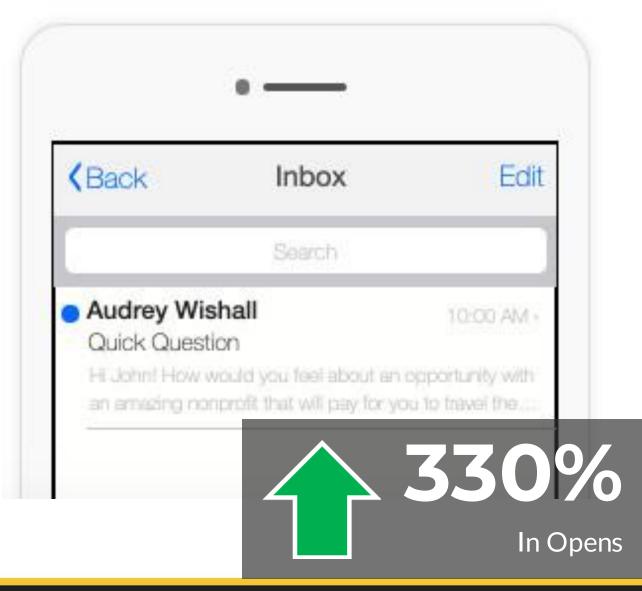
Send from a *real*, *believable*, *human-being* at your organization. People give to people – not to faceless organizations.



Control

Personal Style

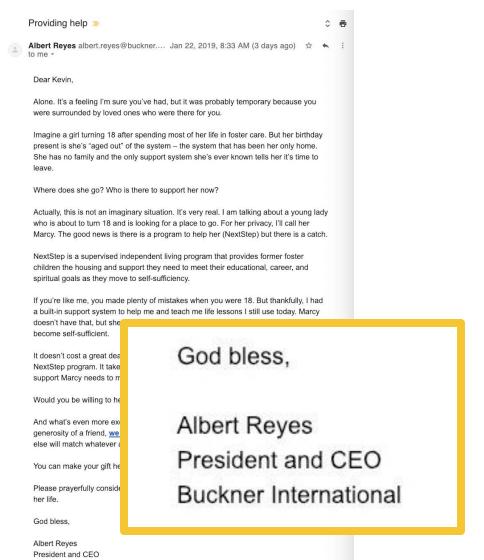




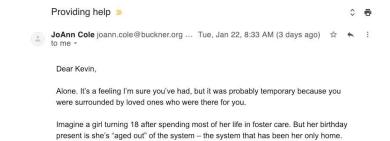




Albert Reyes



JoAnne Cole



She has no family and the only support system she's ever known tells her it's time to

Where does she go? Who is there to support her now?

Actually, this is not an imaginary situation. It's very real. I am talking about a young lady who is about to turn 18 and is looking for a place to go. For her privacy, I'll call her Marcy. The good news is there is a program to help her (NextStep) but there is a catch.

NextStep is a supervised independent living program that provides former foster children the housing and support they need to meet their educational, career, and spiritual goals as they move to self-sufficiency.

If you're like me, you made plenty of mistakes when you were 18. But thankfully, I had a built-in support system to help me and teach me life lessons I still use today. Marcy doesn't have that, but she does have you. Through your support, we can help Marcy become self-sufficient.





Buckner International









Jane Doe <jane@myorganization.org> to me

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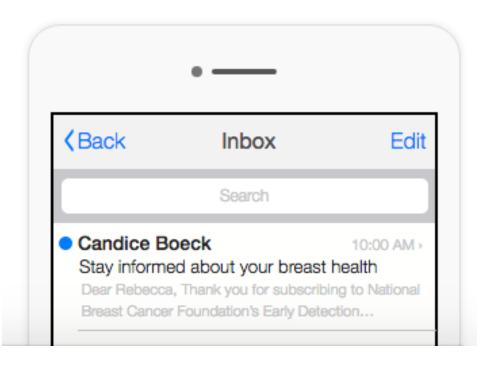
Subject Line

The goal of the subject line is to get someone to open. Make the email feel **valuable**, and leave just enough info out to **spark curiosity**.

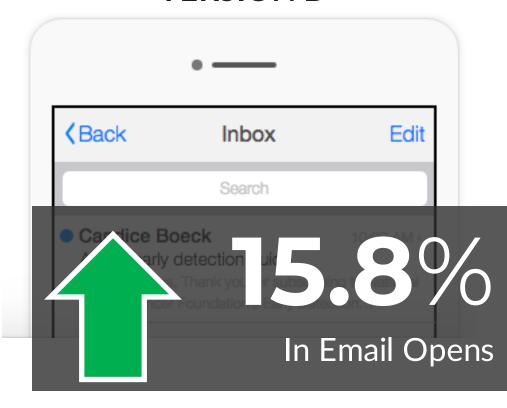


Adding Value

VERSION A



VERSION B







Adding Mystery

VERSION A

Mark L. Bailey

Study the Gospel of John with DTS - For more than 92 years, Dallas Theological Se

VERSION B

Mark L. Bailey

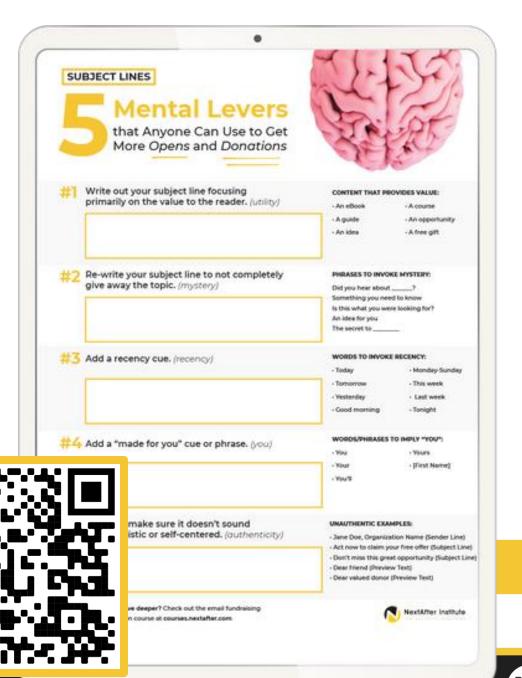






Get the free Subject Line Worksheet

nextafter.com/subject-line-worksheet











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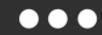
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An opportunity for you, |First Name|



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to me

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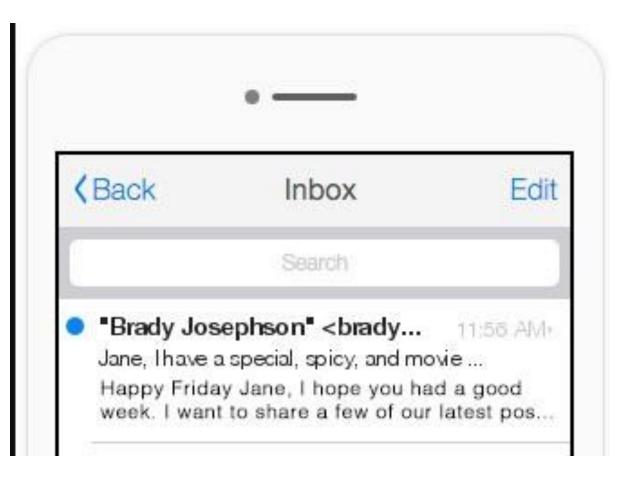
Preview Text

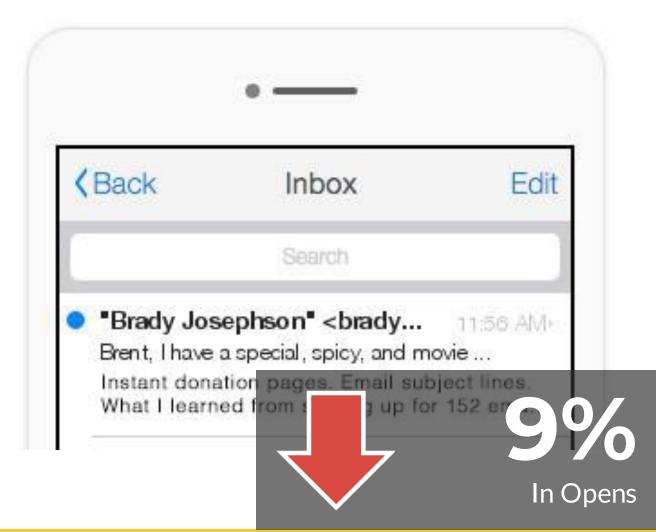
Don't customize your preview text. Let it **pull in the first line of text** from your email - like a normal email you'd receive from a friend.



Natural Preview

Custom Preview





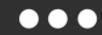






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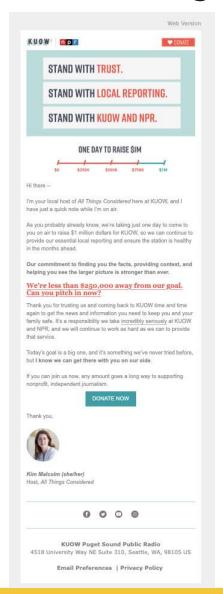
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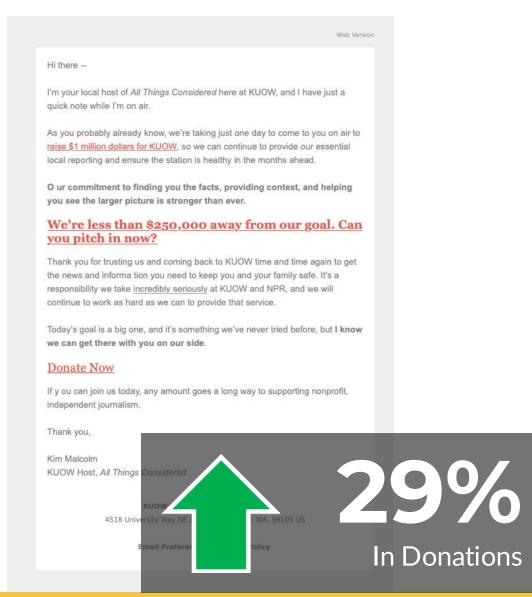


Eundraisers SOME WERS MAY FIND THESE IMAGES DISTURBING

Control - Designed



Treatment - Plain





Template design

Give to CaringBridge by March 31 and I'll double your donation, up to \$10,000.



Hello NAME.

I am blown away. I knew CaringBridge supporters were loyal, but when I offered up a match donation, I did not anticipate the outpouring of generosity that followed, CaringBridge is such a beloved organization.

I'm so committed to CaringBridge and inspired by all the donors who stepped up to join me that I decided to offer up another match. If you donate between now and midnight March 31, I will double your gift, up to \$10,000.

I know that kindness is contagious firsthand—I have watched CaringBridge grow from its inception, and I've had three CaringBridge websites myself. In fact, I just recently re-read my guestbook from years ago—what a loving walk down Memory Lane.

If you join me in this match, together we'll provide double the love, strength and support families need during a health journey. That means double the ability to keep CaringBridge a safe, protected and ad-free space to let families focus on what they need most: connection and healing.

Together, we are stronger. Your donation is vital to bringing hearts together.

Yes! Double My Donation!

Yours in strength,

Ba low

Rik Lalim

CaringBridge Advisory Council member & donor

P.S. Join me in donating to CaringBridge during today's match opportunity. <u>Donate now!</u>

Personal Email



Hello First name,

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REGULARLY SCHEDULED PROGRAMMING







Jane Doe <jane@myorganization.org>

to me

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Say hello and call your donor by name. Start with a warm greeting.

Your goal is to have a conversation – not force someone to give.



No Personalization

At the beginning of October, our goal was to reach as many women as possible with our new eBook, What Every Woman Needs to Know.

Now that Breast Cancer Awareness Month has come to an end, we just wanted to let you know that we exceeded our expectations.

Thanks to the generosity of donors around the country, the campaign was a massive success!

But that doesn't mean we can stop working hard to educate and empower women to take control of their own breast health.

You can help us do this at any time—<u>every dollar you give</u> means that more women can be proactive about their health.

We'd also love it if you shared What Every Woman Needs to Know on Facebook...just click here and share it with your friends!

Thanks for joining us!

Candice Boeck
Donor Relations Manager
National Breast Cancer Foundation

With Personalization

Hi Jeff,

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Thanks for joining us!

Candice Boeck
Donor Relations Manager
National Breast Cancer Foundation



270%

In Clicks





Control

Hi Friend.

If I had to describe the purpose of Dallas Theological Seminary in one phrase, it would be this:

Teach Truth. Love Well.

This phrase is the motto of DTS and is rooted in 1 Timothy 1:5: "But the goal of our instruction is love from a pure heart and a good conscience and a sincere faith." It's our motto because we believe it is what the world needs—to be taught truth and loved well.

If we are to be Christ's ambassadors to this world, then we must teach God's truth to every part of our culture. And we must love well by engaging with our culture in all types of venues—not only in churches but in businesses, art studios, and government offices, as well as homeless shelters, thrift stores, and community schools.

At DTS, we are engaging with our culture and teaching our students to do the same. Through programs such as *The Table* podcast, our Faith and Work initiative, and our free online courses, we engage the world outside of our campus.

It is because of the support of friends like you that DTS is able to equip men and women for ministry and then send these faithful witnesses into the culture where they will be an influence for renewal, restoration, and reconciliation to God.

Will you invest in the next generation of godly servant-leaders who will *teach truth* and *love well?* Click here to make your secure online donation before December 31.

With gratitude,





Warm Tone

Hi Friend.

My office affords me a fantastic view of the DTS campus, where I can see students engaged in study, theological conversations, and walking (sometimes quickly) to and from class.

But when I leave the office, I'm only driving through our campus for a few hundred feet before I make a left turn to drive through the city of Dallas. I pass many tall buildings full of people working non-ministry careers—lawyers, marketers, financial professionals, and many others.

I'm constantly reminded that our main campus exists inside of a larger city. And most people in this city *don't work in formal ministry*. That's why our motto "Teach Truth. Love Well." doesn't just extend to the students who respond to the call for formal ministry. If DTS is truly going to have an impact, we have to train people who work in these professions to be "saltier" than ever before (to reference Matthew 5:13).

That's why we've launched three strategic initiatives to help believers grow strong in their knowledge of the Bible and learn to boldly share truth with their friends, coworkers, and peers.

- First, we offer The Table podcast, which breaks down complex issues of our world through a biblical worldview. We don't back away from the toughest issues; we press into them from a biblical perspective: sexuality, politics, culture, theology, and much more.
- Second, our Faith and Work Initiative helps people understand how to proclaim their faith and use their God-given gifts at work for His glory.
- Finally, we now offer seven (and soon to be eight) absolutely free online courses
 for anyone to take at their own pace, on their own time. More than 150,000 students
 have enrolled to study Genesis, the Gospel of John, and other biblical books and
 theological topics—and I'm overjoyed to see them take the initiative.

Imagine what could happen if every believ was equipped to boldly proclaim Christ glory of God"? It's a tremendous op

Will you invest in these initiatives to hel truth and love well?

Your financial support could give an ac need to proclaim Christ to their workpla Corinthians 10:31 s) Tor the singular forms and the singular forms are singular forms and the singular forms are singular forms and the singular forms and the singular forms are singular forms

In Clicks

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With gratitude.













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to me

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- Who will their gift help?
- What kinds of services will their gift provide?
- How quickly will their donation be put to use?

Don't focus on how awesome your organization is, focus on the tangible impact that the donor will have through their generosity. You need to be abundantly clear about the impact the donor can have.

This is also an opportunity to differentiate your organization from others. Transparency and clarity about the impact of a donation often begets exclusivity.

You can also add a testimonial as an extra layer of credibility:

"This organization is impacting this cause in such an amazing way. I know that when I give, my donation makes a meaningful impact." – Generous Donor

Finally, you'll want to give a clear opportunity for someone to give. You may even





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Building a Case for Support

Define the Problem(s)	What does your organization exist to do? What problem are you solving? How do you want to see the world changed?
Propose the Solution(s)	How is the problem going to get solved? What does the world look like once it's solved?
Impact of a Donation	Why does my gift matter? What tangible impact will it make on the problem?
Incentive to Give	Are there any extra reason to give now rather than later? To give more rather than less?
Call-to-Action	What is my next step?





5 6 7

The Core Value Proposition

Why should I give to you rather than to some other organization, or at all?

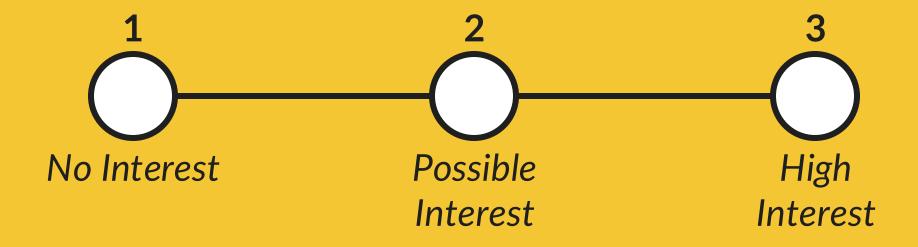






Appeal

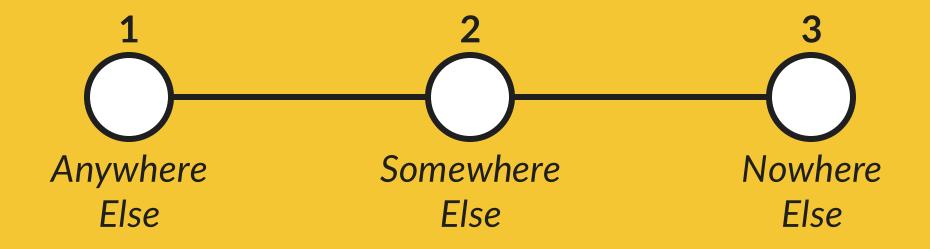
How badly do I want it?



#2

Exclusivity

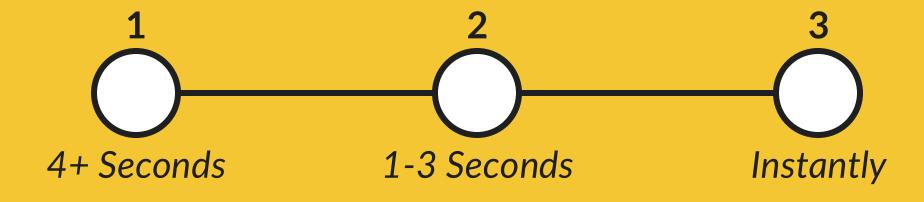
Can I get this somewhere (or anywhere) else?



#3

Clarity

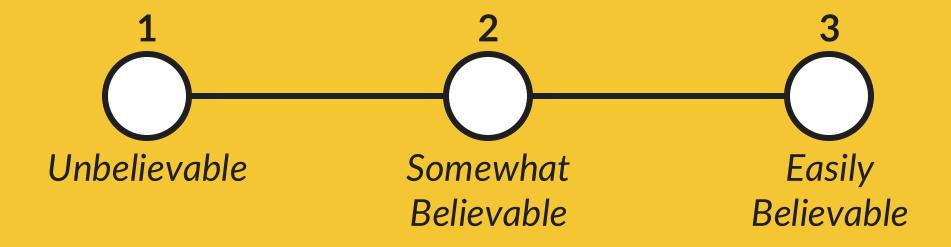
How quickly and easily do I understand it?



#4

Credibility

Do I believe what you're claiming is true?







An opportunity for you, [First Name]



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to me

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Explain the Problem

Explain the problem at hand. Don't be afraid to write a few paragraphs if need be. If there's no problem, there's no need to donate.



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The solution to the problem at hand might be large in scope. But your donor needs to **catch the vision** of why their donation is needed.



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Would you consider supporting this important cause with a donation today? You can make your donation here: www.myorganization.org/donate/



Explain in tangible detail how a donation is going to be used. Who will a donation help? How will it help? How much is impactful?



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Close your email with a warm ending that restates the impact the donor can I have.

Jane Doe Director of Development My Organization



Add an Incentive

Incentives give donors a reason to give now instead of later. Use a deadline, free gift, match opportunity, or other reasons to give now.





Thermometer

Power Hour



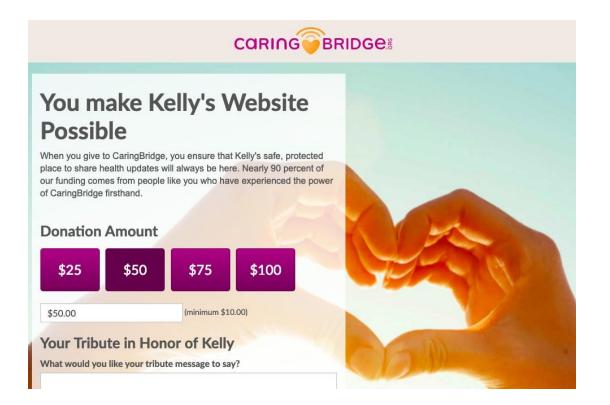








No Match



"Your donation" Matched

You make Kelly's Website
Possible
When you give to CaringBridge, you ensure that Kelly's safe, protected place to share health updates will always be here. Nearly 90 percent of our funding comes from people like you who have experienced the power of CaringBridge firsthand.

Donation Amount
\$25 \$50 \$75 \$100

\$50.00 (minimum \$10.00)

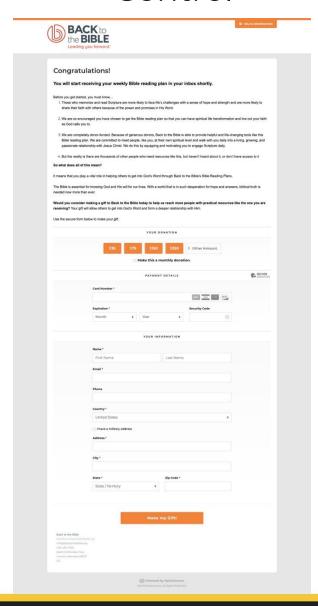
Vour Tribute in Honor of Kelly



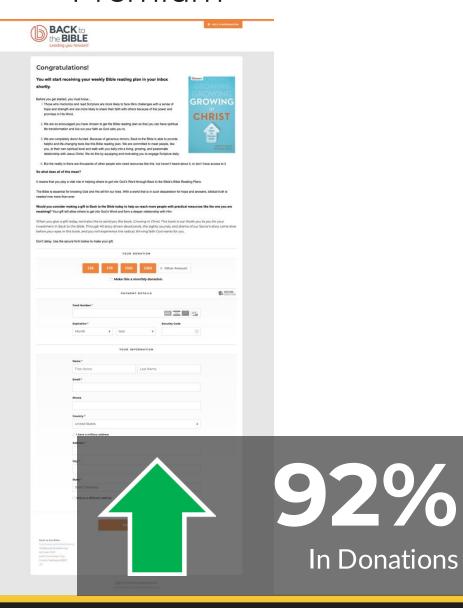




Control



Premium







Don't focus on how awesome your organization is, focus on the tangible impact that the donor will have through their generosity. You need to be abundantly clear about the impact the donor can have.

This is also an opportunity to differentiate your organization from others. Transparency and clarity about the impact of a donation often begets exclusivity.

You can also add a testimonial as an extra layer of credibility:

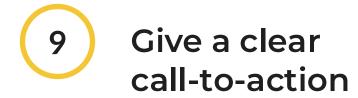
"This organization is impacting this cause in such an amazing way. I know that when I give, my donation makes a meaningful impact." – Generous Donor

Finally, you'll want to give a clear opportunity for someone to give. You may even add an incentive: a free gift, a matching challenge, a clear deadline and goal.

Would you consider supporting this important cause with a donation today? You can make your donation here: www.myorganization.org/donate/

Close your email with a warm ending that restates the impact the donor can I have.

Jane Doe Director of Development My Organization



Don't ask donors to do something vague like "Stand with us" or "Give hope". And don't ask the impossible like "End world hunger". Simply ask them to donate.



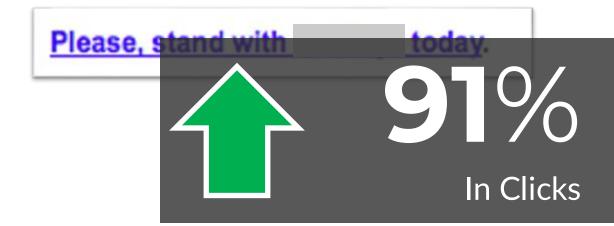


Experiment #583

Make Your Gift

Stand With Us

Please, make your year-end gift to today.









Colorado Gives Day

Email Timeline







SAT

9

FRI

Nonprofit Kickoff 9-10 AM on Zoom

Send 'Early Giving' Email to Your Donors

SUN	MON	TUE	WED	THU
				Early Giving Begins (includes Incentive Fund and \$250k Recurring Match) Good for Business Challenge Begins
3	4	5	6	CGF to Email CGD donors
10	11	12	13	
17	18	Coffee Chat: Ideas to Boost EOY Fundraising	20	
Q 24 Colorado Gives Day Enrollment Deadline	25	26 CGF to Email Lapsed Donors	27	Hap Thankse Office C

Checklist

- Update social channels with Colorado Gives Day posts
- Announce your participation in Colorado Gives Day
- Use these hashtags: #ColoradoGivesDay #BestDaytoGive #MakeGoodHappen
- ☐ Ensure your volunteers are lined up and ready to assist you with 'Thank Yous'
- Plan an employee or volunteer event to celebrate Colorado



GIVESDAY	

 Create a sense of urgency and build excitement with followers

Post on social regularly to keep donors engaged

Checklist

- Reply, comment and tag on social media
- Highlight any matching donors you have or the Incentive Fund and how your nonprofit gets a percentage
- Thank your donors with a phone call and email
- ☐ Share your results and thank your donors on social media '
- ☐ Thank your staff, volunteers and board
- Steward your new donors

Reminder!

Donations made in December not related to Colorado Gives Day (i.e., donations between Dec. 11 – 31) will be disbursed by January 22, 2025.

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	GIIING TUESDAY 3 Send 'Giving Tuesday' Email	4	CGF Sends 'Give 5 Again' Email	6	7
	Trivia Week	to Your Donors Trivia Week	Trivia Week	Trivia Week	Trivia Week	
8	Send 'Day Before' Email to Your Donors	Power Hours + Southwest Airlines Donor Prizes CGF AM + PM Email to CGD donors	CGF AM 'Thank 11 Colorado Gives Foundation Distributes News Release Send 'Thank You' Email to Your Donors	12 CGF to Email CGD donors	13	14
15	16	17	18	19	Donations made in November will be disbursed	21
22	23	24 Happy Holidays! Office Closed	25 Office Closed	26	27	28
29	30	31	donation and your	ns made in December re ns made between Dec. 1 rorganization's proporti d by December 31.	- 10) plus any Colorado	Gives Day Prizes



	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	24	25	26	27	28	29	30
NOVEMBE	R				Thanksgiving Day	Black Friday	
DECEMBE	1 R	2 Cyber Monday	3 Giving Tuesday	4	5	6	7
	8	9	10 Colorado Gives Day	11	12	13	14





	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	24	25	26	27	28	29	30
NOVEMBE	R				Ti	Black Friday	
	1	2	3	4	5	6	7
DECEMBE	R	Cyber Monday				M	
	8	9	10	11	12	13	14
		M	Gives				





	Sunday	Monday	Tuesday	Wednesday	Cultivation	riday	Saturday
	24	25	26	27	2	011	30
NOVEMBE	iR .				Tipg	Black Friday	
	CO Gives [Day Launch	Content Offe	er		Testimo	nial
	1	_	-	1	5	6	,
DECEMBE	R	Cyber Monday		Direct Appeal		M	
	8 "Tom	norrow"	10	11	12	13	14
		M	Gives	M	Thank You		
		"Today is Co	0				
		Gives Day'	((/	Only Hours			
<u> </u>	LOPADO"			Remain"			





Email	Send Date	Summary	Call-to-Action
Thanksgiving Cultivation	11/28	Thank the donor / subscriber for how they have supported you this year. Share a story, video, or article to illustrate the impact their support has made possible.	Read / Watch
CO Gives Day Launch	12/1	Educate donors / subscribers about Colorado Gives Day. Thoroughly unpack you case for support. Articulate your goal, the deadline, and any incentives.	Give
GT Content Offer	12/3	Start Giving Tuesday by giving something to your donors: an ebook, a video series, a course, or some other resource with perceived value. Send them to a landing page to get the offer. Make an appeal on the confirmation page.	Get the Offer
GT Direct Appeal	12/3	Send a direct appeal on Giving Tuesday afternoon with a clear value proposition and a direct donation ask in support of your CO Gives Day goal.	Give
Testimonial	12/6	Share a testimonial or story directly in your email to cultivate and help readers understand the impact of giving, You can include a soft donation ask.	Give
"Tomorrow"	12/9	Remind donors / subscribers that tomorrow is Colorado Gives Day. Remind them of the goal, the deadline, and the incentive. Provide a short summary your value proposition. Ask for a donation now.	Give
Today is CO Gives Day	12/10	Send a short email summarizing why someone should give. Ask directly for a Colorado Gives Day donation while emphasizing the deadline and goal.	Give
Only Hours Remain	12/10	Send a "Forward-Style" email—including your previous email at the bottom and adding a short, personal reminder on top.	Give
Thank You	12/11	Thank everyone the next day recapping how much was given and explaining the impact that will be made from their generosity.	-

"We've never sent anywhere close to this many emails before!"





Simplified CO Gives Day Timeline

	Sunday	Monday	Tuesday	Wednesday	Cultivation	riday	Saturday
	24	25	26	27	2l	011	30
NOVEMBE	R				TI	Black Friday	
	CO Gives D	Day Launch					
	1	_	3	4	5	6	7
DECEMBE	R	Cyber Monday	Giving	Direct Appeal			
	8	9	10	11	12	13	14
			Gives	M	Thank You		
		"T !					
		"Today is Co Gives Day"					





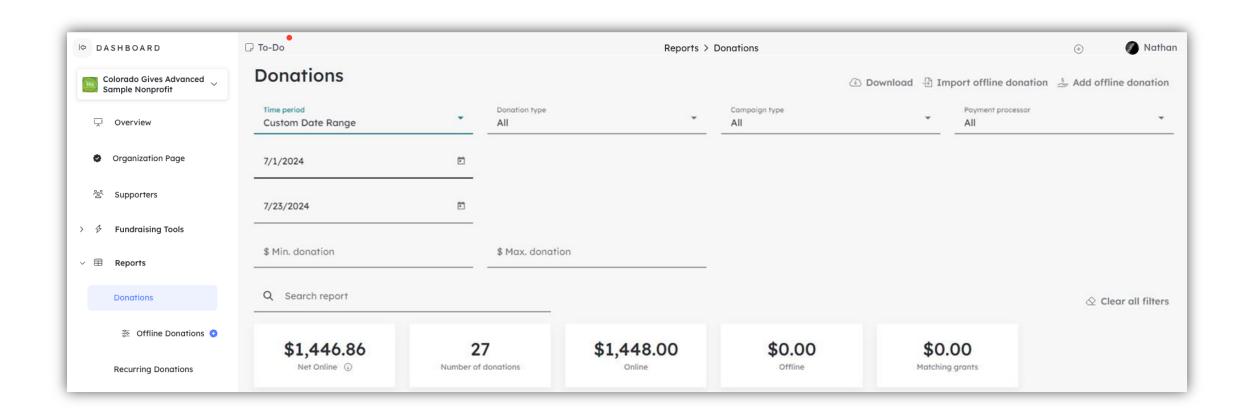
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ColoradoGives.org Tools

And Common Audience Segments



New One-Time Donors

Send a dedicated new donor welcome email.

New Recurring Donors

Send a dedicated new recurring donor welcome email.

Campaign Donors

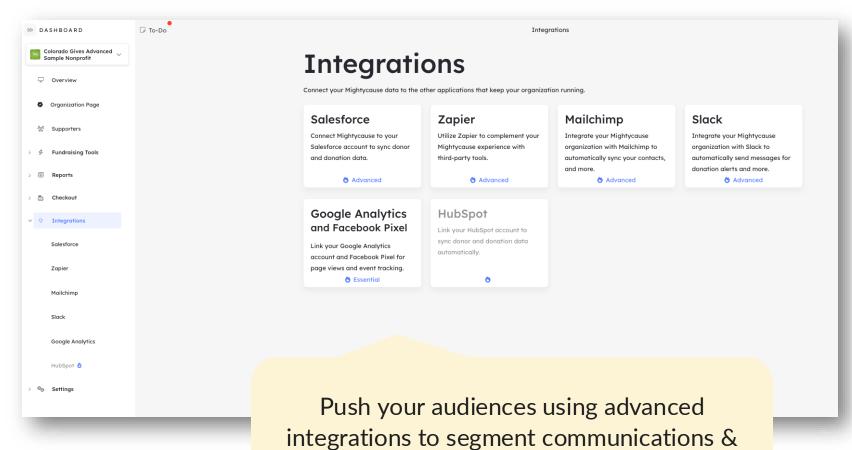
Suppress from future appeals.











suppress campaign donors.





Make life easer with a Zapier Integration



- Push donor data into another email tool.
- Fill a Google Sheet with new donor data for manual list refreshes.
- Get a Slack when new donations come in (as a check to know if your forms are working).
- Trigger follow-up campaigns as soon as new donors come in.





Homework







Colorado Gives Day - High Urgency Campaign Framework

Campaign Purpose

Why are we raising money right now? (Think beyond the revenue goal. What's the ultimate impact you're hoping to make with the funds generated from the

Define the Problem What problem is your organization trying to solve? Who or what is causing this problem to exist or persist? **Define the Solution** What solution(s) to this problem does your 1. Program 1. organization offer? a. Evide 2. Program 2 Evide Program 3 a. Evide How do we know the solution(s) is effective? Do you have data, quotes, testimonials, or any 3rd party verification to increase your credibility? What happens if this problem is not solved? Who or what is impacted? What are the negative outcomes? How bad will the problem get? Define the Reasons to Give How will the donor's gift be used? Think in more specifics. What types of things do donations practically get used for? What outcomes will occur because of the donor's Avoid generic language like "give hope." Provide a clear picture of what specific outcomes will occur as a result of donations.



Instructions

- 1. Get the template.
- 2. Fill out the campaign framework.
- 3. Submit your plan.
- 4. Share a takeaway in Slack!





Level Up Homework | Month 3, CO Gives Day Framework

Complete the Colorado Gives Day Campaign Framework. This will serve as an outline for the emails and assets you'll need to create for your campaign.

When finished, save a copy of your outline and submit it using the form below.

nathan@nextafter.com Switch account



The name and photo associated with your Google account will be recorded when you upload files and submit this form. Only the email you enter is part of your response.

* Indicates required question

Email 1

Your email

Upload a copy of your Colorado Gives Day campaign framewo

Upload 1 supported file: PDF or document, Max 10 MB.



What is one new email, tactic, or strategy you'll be implement this year's Colorado Gives Day campaign?

Your answer

Subm



Instructions

- 1. Get the template.
- 2. Fill out the campaign framework.
- 3. Submit your plan.
- 4. Share a takeaway in Slack!





Dive Deeper







Year-End Fundraising for Online Fundraisers

In this 4-session year-end fundraising course, you'll discover new ideas to craft a successful year-end fundraising campaign for your organization based

Both courses are included in your NextAfter Institute membership.

28 Lessons









https://nextafter.com/level-up-membership

Dive Deeper with Digital Fundraising Courses from the NextAfter Institute





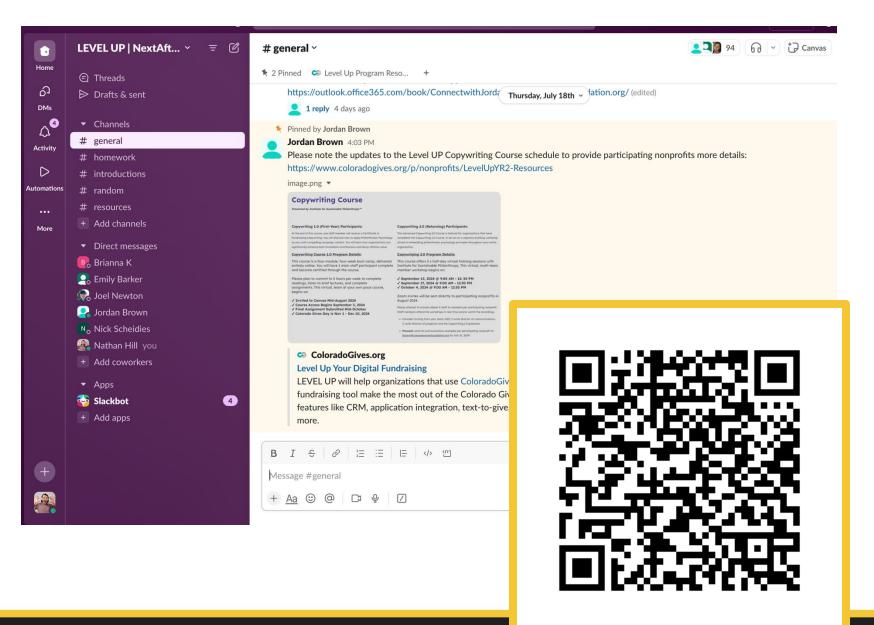


Questions?















Level Up Resources



Level Up Digital Fundraising Resources

Made possible by Schlessman Family Foundation

Onboarding Resources

As part of the Level Up program, we encourage your team to watch these instructional videos for utilizing this giving platform year-round. Explore the complete ColoradoGives.org digital fundraising webinar library for comprehensive guidance.

Still have questions? Explore our <u>support FAQs</u> for additional information.

ColoradoGives.org |

The Basics Beyond The Basics



ColoradoGives.org | Embedable Donation Forms 101





Fundraising Strategy Courses

ter Institute"

rts at NextAfter Institute[™] will facilitate monthly one-hour webinars designed to elevate your nonprofit's digital fundraising strategy. Through

NextAfter™ Training Webinars

f Level Up, all organizational admins will be automatically enrolled via Zoom for these webinars. No further action is needed for registration.
el Up & NextAfter™ Orientation



\$INAR 1 | Goals & Metrics: Your Data-Driven Guide to Colorado Gives Day 2024

(EBINAR 2 | Crafting Compelling Appeals: Mastering the Art of Value Propositions

peprember / MILESTONE | Copywriting Courses 1.0 & 2.0 Begin

September 25 | WEBINAR 3 | Inbox Impact: Defining Your Colorado Gives Day Email Strategy

October 23 | WEBINAR 4 | Strategic Countdown: Mapping Your Year-End Campaign Strategy

November 1 | MILESTONE | Early Giving Begins for Colorado Gives Day 2024!





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Next Month's Topic

Strategic Countdown

Mapping Your Year-End Campaign



