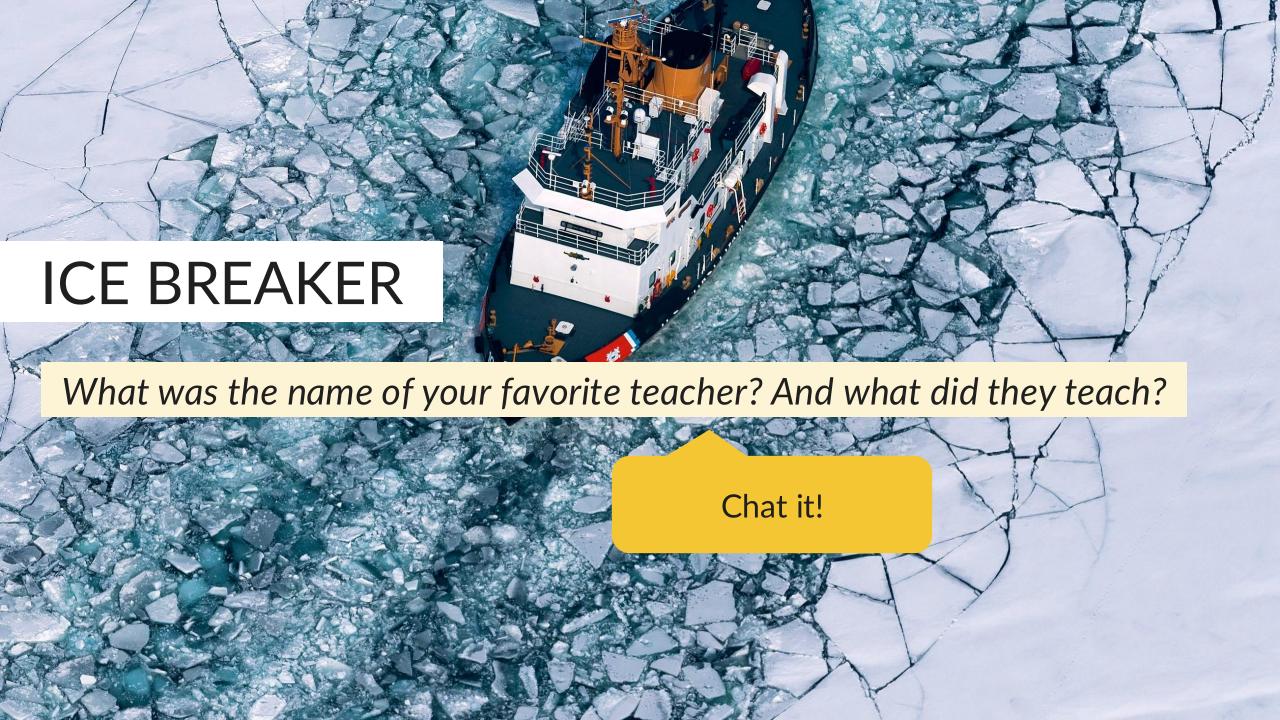




Level Up | Value Proposition

Level Up Training Session | August 21, 2024



Housekeeping





What to expect from today's session

1

2

3

Understanding the **fundamental** value proposition question.

Mastering the 4 key elements of an effective value proposition.

Scoring a value proposition to generate new optimization ideas.

Action Item

Use the provided rubric to **score the value proposition on your donation page**. Share what element you need to improve the most and 1-2 messaging ideas to test.





Which will get a greater response?





A Homepage Ad

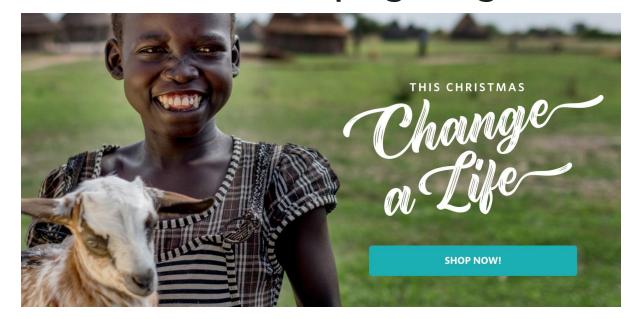




Headline & Copy



Branded Campaign Tagline







An Email





Succinct Email Appeal

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Kelly Espy

Fundraising Campaign Manager www.CaringBridge.org | 2750 Blue Water Road, Suite 275, Eagan, MN 55121



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"I knew my kids were always somewhere safe, with someone who loved them," Courtney said. "It took such a load off my mind."

Courtney made a choice about the kind of example she wanted to set for her boys. She decided to face her health journey with optimism and positivity, and she shared that attitude with everyone who read her CaringBridge Journal, which allowed Courtney's extended circle to shore up the family's new routines and share wisdom, encouragement and experiences with cancer.

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A Donation Page





Headline & Form



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Other A	mount		checks to: Illinois Policy Institute 190 S. LaSalle St. Suite 1500 Chicago, II. 66603
onor Informat	ion		Illinois Policy Institute does not accept
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ayment Inforn	nation		
Visa, Master	card or America	n Express Number	

GIVE NOW

Headline, Long Text, & Form



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Getting the unbiased truth

Illinoisans already have the highest overall state and local tax burden in the country, and the state is experiencing the largest exodus of residents it has ever charitable organization, and contributions as seen. Lawmakers in Springfield are telling their constituents - people like you that the only way to fix these problems is through more taxes. That is simply not

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But we must rely on the people we serve. We depend on the support of individuals

You can keep Illinois Policy as your source of unbiased news by making a gift today.

Select Donation Amount

\$35	\$50	\$100	\$250
Other A	mount		

Donor Information

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City		
Illinois	Zip	
Email		
Phone		

Payment Information

Visa, Mastercar	d or American Expr	ess Number
Month	Year	Security Code







What's the difference?



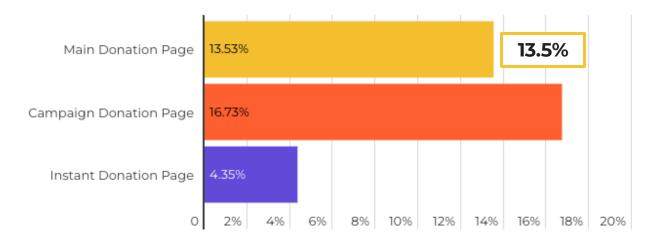


How many visitors are actually donating?

13.5%

Donation Page Conversion Rate

By Donation Page Type









The

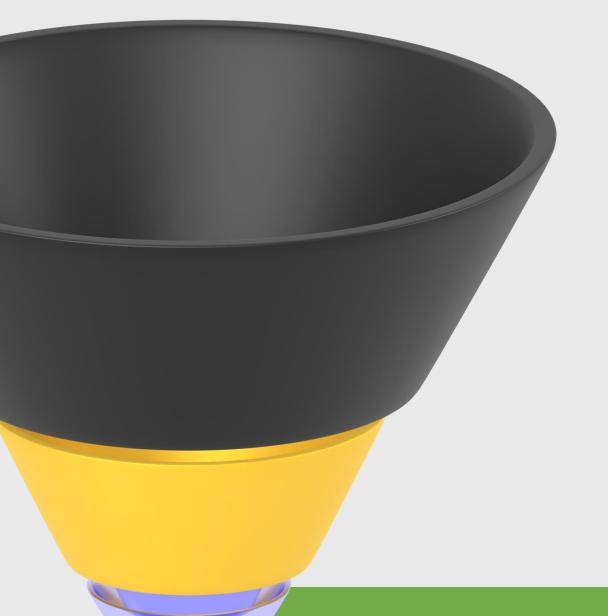
Donor

Funnel









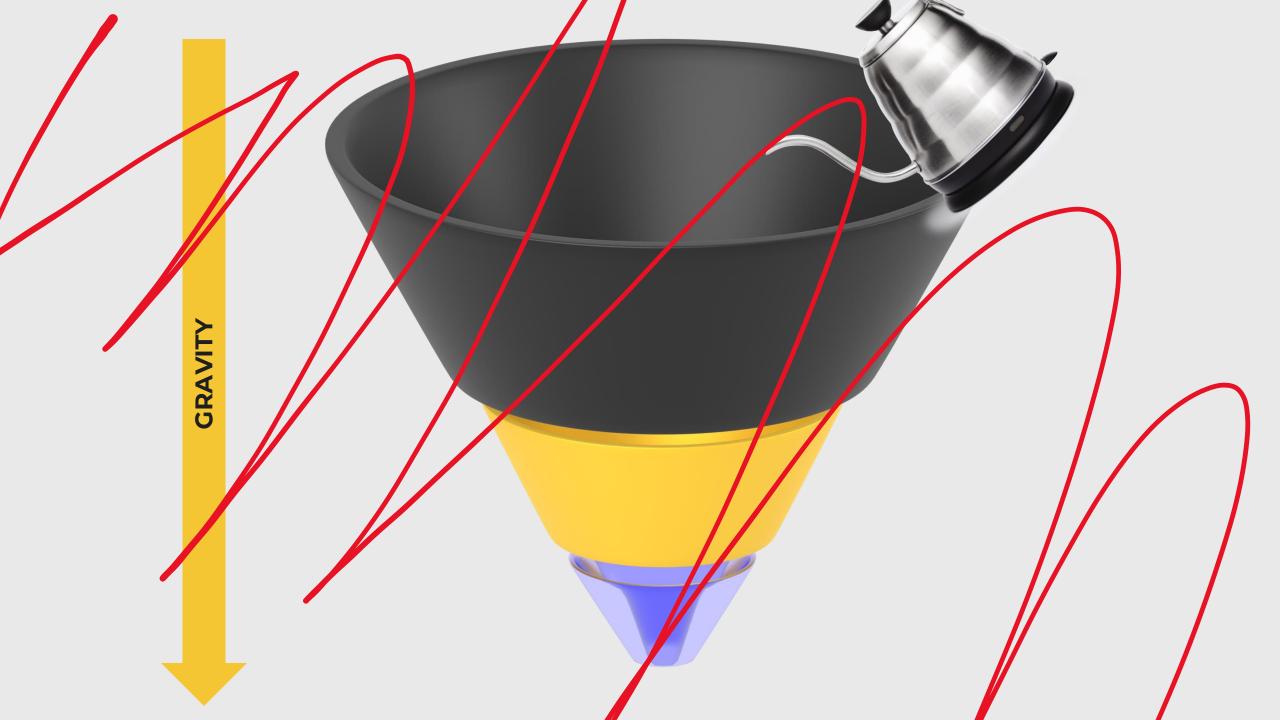
Completes donation

13.5%



Completes donation

13.5%





The

Donor

Mountain

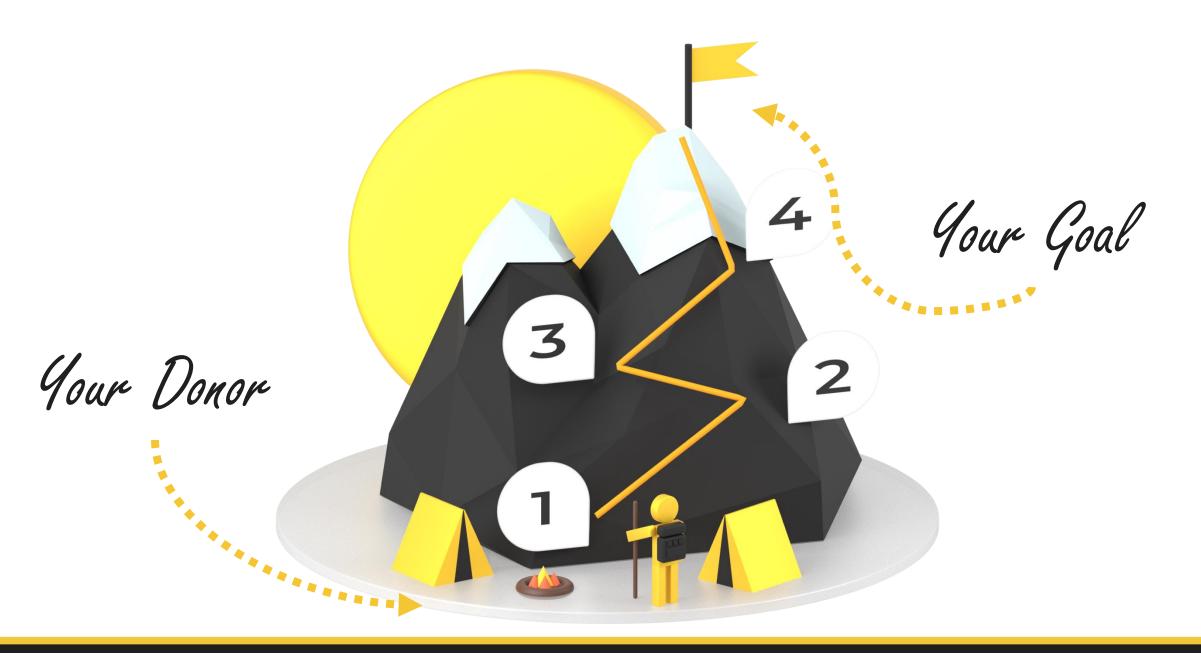






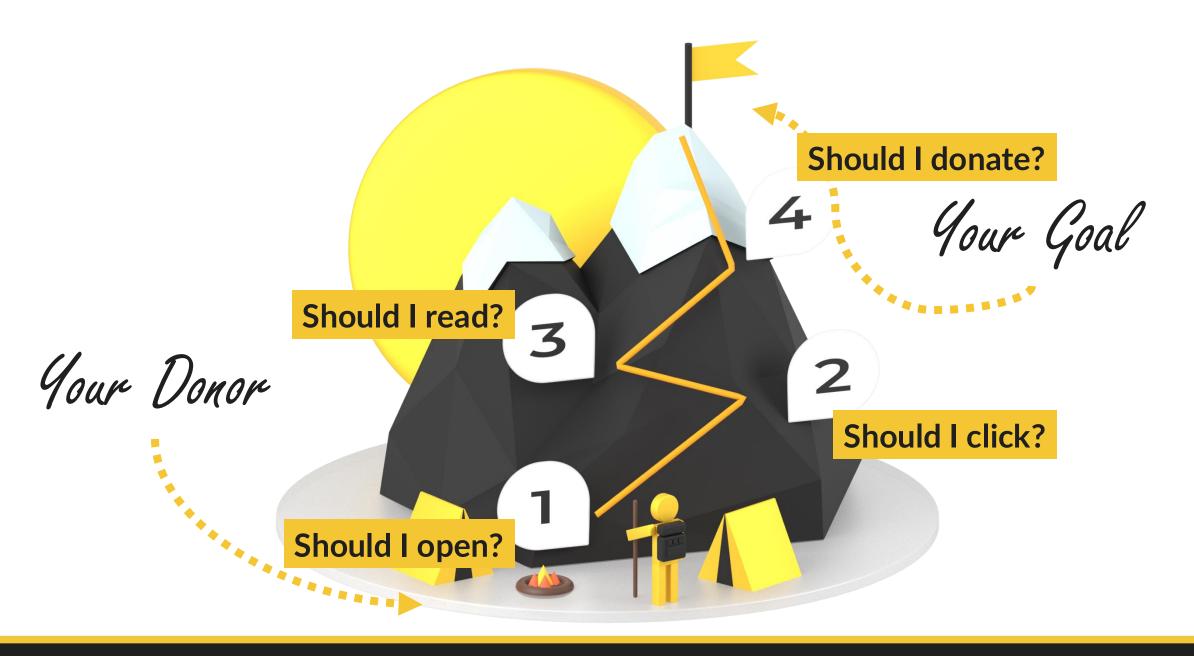








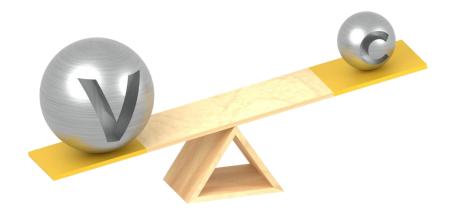






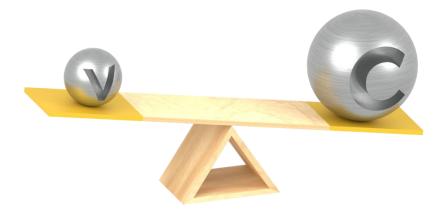


YES



The perceived value of saying "yes" is greater than the perceived cost.

NO



The perceived value of saying "yes" is **less than** the perceived cost.





Ready to see the winning a/b tests?

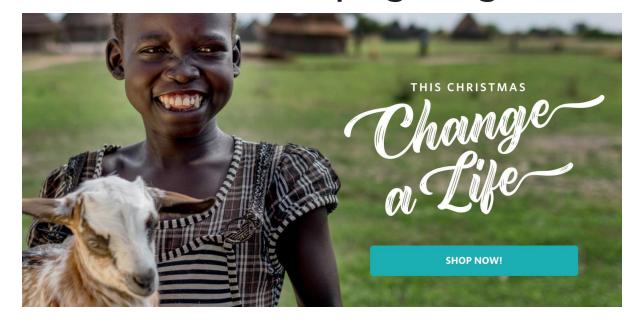




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Other Amount			checks to: Illinois Policy Institute 190 S. LaSalle St. Suite 1500	
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Headline, Long Text, & Form



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Allineis Policy Institute

190 S. LuSofle St. Soute 1500

Chicago, IL 60603

Illinois Policy Institute does not accept government funding.









What is a value proposition?





what is a value proposition?





A value proposition is not...



Your mission statement

Sierra Club

To explore, enjoy and protect the planet. To practice and promote the responsible use of the earth's ecosystems and resources; to educate and enlist humanity to protect and restore the quality of the natural and human environment; and to use all lawful means to carry out those objectives.





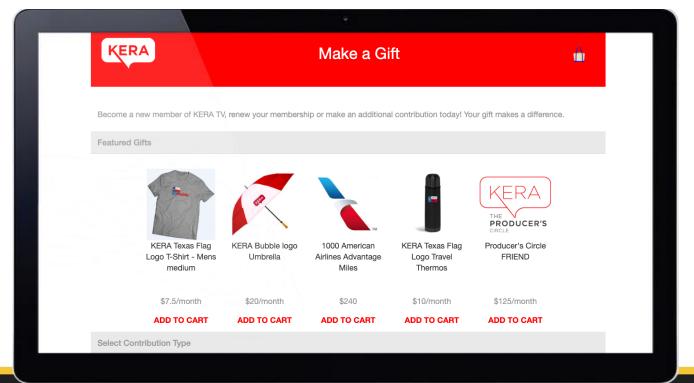
A value proposition is not...



Your mission statement



An incentive







VALUE PROPOSITION:

An answer to one critical question:

"If I am your ideal donor, why should I give to you rather than some other organization (or at all)?"





Activity

Write out the answer to this question:

"If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?"

Breaking down the question

If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

You need to be able to answer the question in the mind of the donor. Everything must be framed in the mind of the

person you are trying to reach.





Breaking down the question

If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

2

A value proposition is the conclusion to the question in a donor's mind. It's the answer to a <u>why</u> question – not a what, when, or how question.





Breaking down the question

If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?

3

Even though we are not trying to compete, donors will use comparison to come to their own conclusion. This requires you to differentiate and assist them in the process.





Breaking down the question

If I am your ideal supporter, why should I donate to you rather than another organization (or at all)?



Just as people come online to get, not to give, our reason/conclusion must be strong enough to inspire action against the distraction of life as a whole.





Adding to the question

If I am your ideal supporter, why should I [desired action] rather than [alternative action]?

5

The value proposition question doesn't just occur at the time of donation, it occurs every step up the mountain.





4 Elements of an Effective Value Proposition





#1

Appeal

How badly do I want it?

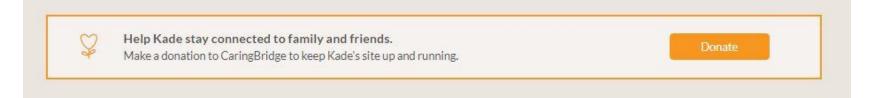


Treatment 1



Reverse Order

Treatment 2



Impact of the site

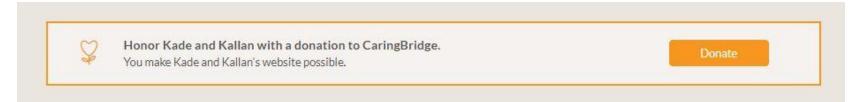
Treatment 3



Emotional appeal







Treatment 1





Treatment 2



Help Kade stay connected to family and friends.

Make a donation to CaringBridge to keep Kade's site up and running.



Impact of the site

Treatment 3



Show your love and support for Kade.

Make a donation to CaringBridge to keep Kade's site up and running.









Honor Kade and Kallan with a donation to CaringBridge

You make Kade and Kallan's website possible.

Donate

Treatment 1



Kade's CaringBridge site is supported by generous donors like you.

Make a donation to CaringBridge in honor of Kade

6% In Donations

O Reverse Order

Treatme No Difference in Clicks



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Impact of the site

Treatment 3



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Emotional appeal





#2

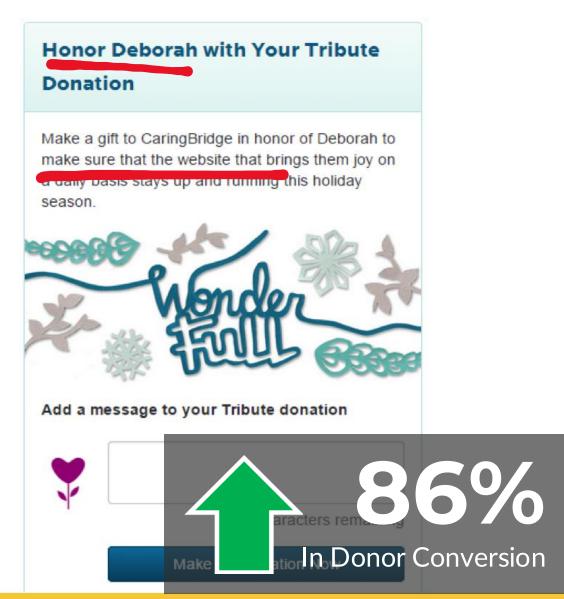
Exclusivity

Can I get this somewhere (or anywhere) else?

General Ask

Make a WonderFull Tribute Donation Honor Deborah with a Tribute donation and help CaringBridge connect people with love and support when they need it most. Add a message to your Tribute donation 255 characters remaining I'll Help Now

Personalized Ask



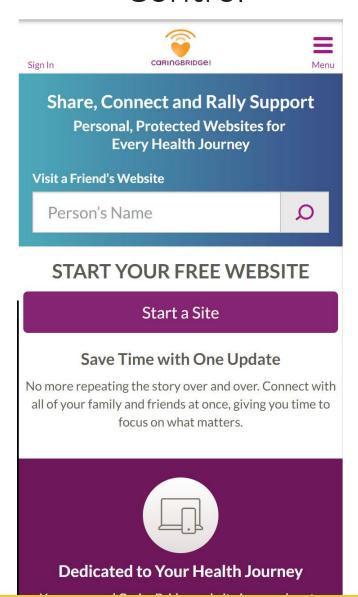




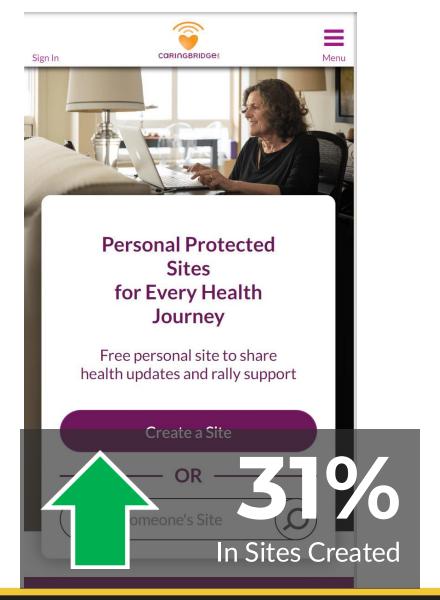
#3

Clarity

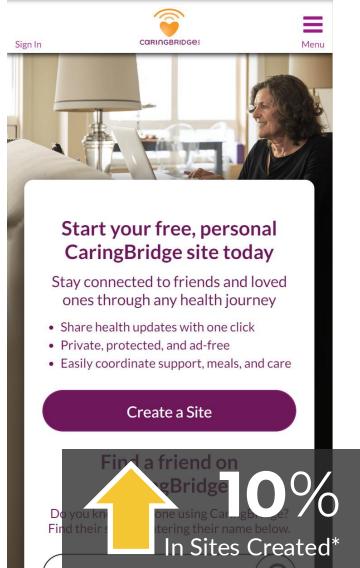
How quickly and easily do I understand it?



Short Text - Card



Long Text - Card





#4

Credibility

Do I believe what you're claiming is true?

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CaringBridge business and hundreds of through Cari

That's why w

I'm so gratef generous w long, and ou

I don't want

Thank you,

Kelly

P.S. If you're emails this m

Kelly Espy Fundraising Co www.CaringBr

CARING

Let me tell you what your gift will do...

- Courtney was diagnosed with breast cancer...
- Her family stepped up to take of the present...
- "I knew my kids were always somewhere safe..."
- She decided to face her health journey with optimism...she shared that attitude with everyone reading her CaringBridge journal.
- "People who don't have support...have a harder time making it through."

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Courtney made a choice about the kind of example she wanted to set for her boys. She decided to face her health journey with optimism and positivity, and she shared that attitude with everyone who read her CaringBridge Journal, which allowed Courtney's extended circle to shore up the family's new routines and share wisdom, encouragement and experiences with cancer.

Courtney said, "If I had let it weigh me down, I may not have had the same outcome. I tend to think that people who don't have support, or the ability to stay positive and remain hopeful, have a harder time making it through."

Just like Courtney's friends were an encouragement to her pursuit of positivity, <u>I hope this matching grant encourages you to be generous with a gift today.</u> This matching grant won't be around for long, and our team could use your help as soon as you can provide it!







Scoring your own value proposition.





APPEAL How badly do I want this?







EXCLUSIVITY

Where else can I get this?

	Anywhere Else
	Somewhere Else
	Nowhere Else





CLARITY

How well do I understand it?

	Not at All
	"I think I get it"
	Crystal Clear





CREDIBILITY

How much do I believe & trust you?

Unbelievable
Somewhat Believable
Easy to Believe





Value Proposition Example

*PSA: This organization is actively running testing and experimentation.













Vulnerable children need you more than ever.

Right now, children are growing up against the backdrop of hunger, conflict and natural disasters. Your gift today can help make change that protects the lives of children, families and their communities.

- \$50 can provide enough food to keep 3 children from going hungry for a month
- \$150 can wrap 30 warm, cozy blankets around children affected by conflict
- \$300 can provide a month's worth of water to 20 children

To give in memory or honor of someone special, click here.

1. CHOOSE YOUR GIFT TYPE

MONTHLY

ONE-TIME

2. CHOOSE YOUR GIFT AMOUNT

\$15

\$25

\$35

\$50

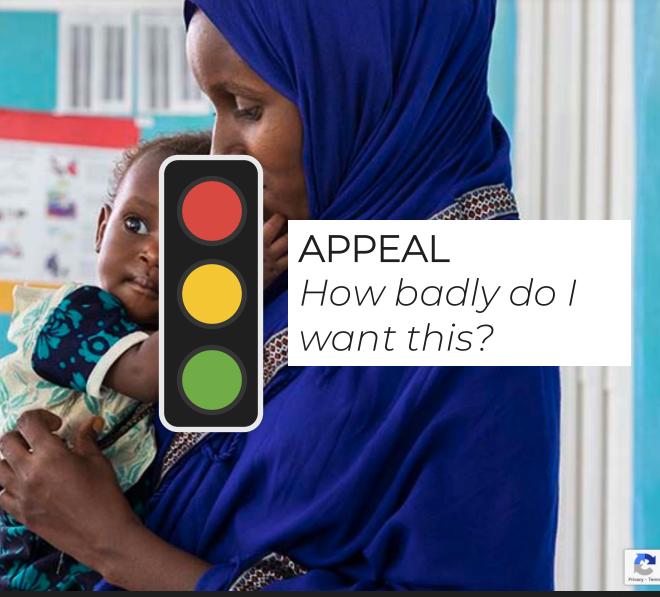
\$75

\$100

OTHER

3. ENTER YOUR BILLING INFORMATION

EMAIL ADDDES















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A repeatable framework





Building a Case for Support

We'll discuss this more in our next session!

Define the Problem(s)	What does your organization exist to do? What problem are you solving? How do you want to see the world changed?
Propose the Solution(s)	How is the problem going to get solved? What does the world look like once it's solved?
Impact of a Donation	Why does my gift matter? What tangible impact will it make on the problem?
Incentive to Give	Are there any extra reason to give now rather than later? To give more rather than less?
Call-to-Action	What is my next step?







ColoradoGives.org Tools



CO Gives Organization Page



The gentle snores and sighs of a baby sleeping in their crib. The giggles of a toddler as they ride in their stroller down a sidewalk. The sweet coo's of a newborn finishing a bottle with a full tummy.



The gentle snores and sighs of a baby sleeping in their crib. The giggles of a toddler as they ride in their stroller down a sidewalk. The sweet coo's of a newborn finishing a bottle with a full tummy.

All of these sounds are possible because you love and care for kids who aren't your own.

You create a Colorado where every mom, dad and caregiver feels like they have everything they need to raise thriving children. And where perfectly good baby gear is saved from landfills and given new life in loving homes.

What your gift will do:

- · Provide relief to a mother that doesn't know how she will buy formula this week
- · Give a newborn baby a warm, cozy and safe place to sleep
- · Keep a toddler healthy, clean and dry with diapers
- · Provide a seasonal wardrobe for a child to make sure they are dressed warmly during the Colorado winter
- · Give a grandmother a way to safely transport her grandchild

The difference YOU make:





CO Gives Organization Page







Mission

WeeCycle's mission is to recycle essential baby gear and motch it to Colorado families in need. We envision a time when all of Colorado's infants and toddlers have their basic needs met and are able to thrive.

By "weecycling" baby gear, we help keep children clean and safe and contribute to a healthier environment for their future. WeeCycle is working to narrow (and ideally eliminate) the gaps that exist and negatively impact infant and toofder desultaneously.

Background Statement

West-Cycle is recognition or survival colorabol families since 2008. West-Cycle partners with more than 500 decognitations to provide essential more in survival since with colorabol families with collaboration of the resigning with any number of collaboration concepts including powerly, homelessess, dismettic violence, teen prespancy, under-employment and emergent situations (seek-Cycle colorabol families) and other recessibles to support families most in need source for given, and explore, the colorabol families most in need source for colorabol. Through partnership of collaborations, West-Cycle is coldes to provide in the colorabol families most in need source for explore the state. It is done in the colorabol families most in need source for explore the state. It is done in the colorabol families most in need source for explore the state. It is done in the colorabol families and the recessive resource for state is with limited access/transportant to note that families in colorabol families in most individual colorabol families in most group may be self-explored provides mobile distributions are provided with bosic necessities include to be support in their response to families in meet appeal only and provide in the provides a provide in the provides and provides and support in their response to families in meet appeal only and provides and support in their response to families in meet appeal only and provides and support in their response to families in meet appeal only and provides an

The impact of Week/viel services supports the community in numerous ways, it is providing both year and essential times to families, where view in each of families reprincing hostiship but it is increase settly to increase settly one intents, todders and children through distribution of set car sets, robs and numbrica mesh that families may not intents, todders and children through distribution of set car sets, robs and numbrica mesh that families may not heteropic to the construction of the set of the intents of the construction of the set of the intents of the construction of the environmental impact of items normally used for short periods of time before ultimately ending up in a locality construction.

Media gallery





Instagram gallery















Organization Data

Programs
Financials
Documents
Tax Credits

Summary

ORGANIZATION NAME ADDRESS

WeeCycle 20 S. Havana Street

YEAR ESTABLISHED Aurora, CO 80012

2008 SERVICE AREAS

TAX ID (EIN) CO, US
82-5096264
CATEGORY
Human Services
ORGANIZATION SIZE
Large Organization

PHONE
720-519-7792

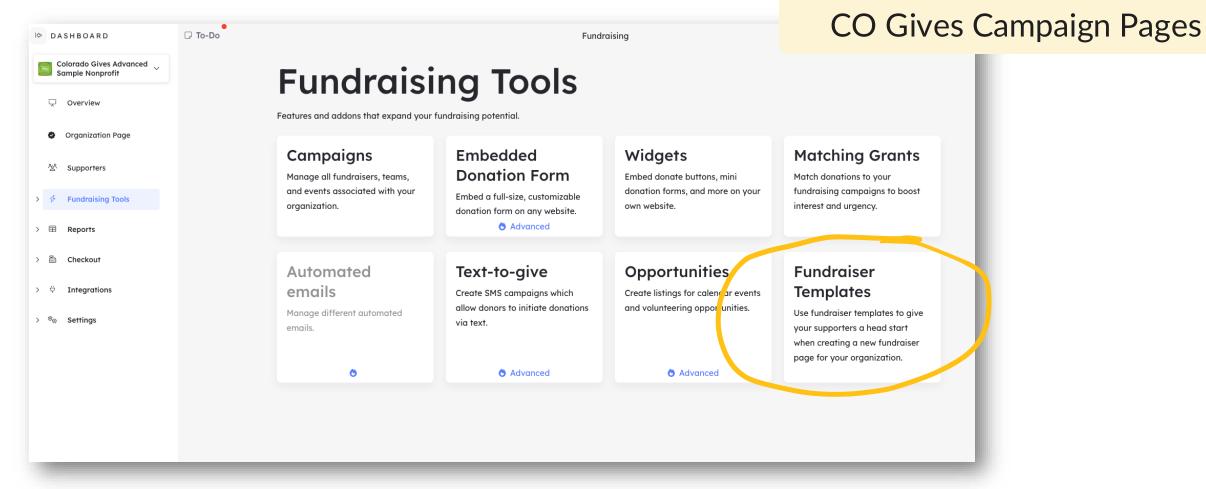
EMAIL
info@weecycle.org
wessite
http://www.weecycle.or

f ®



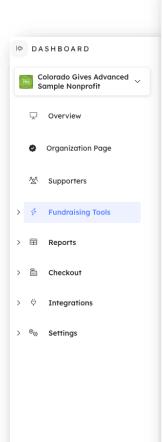
CO Gives Organization Page





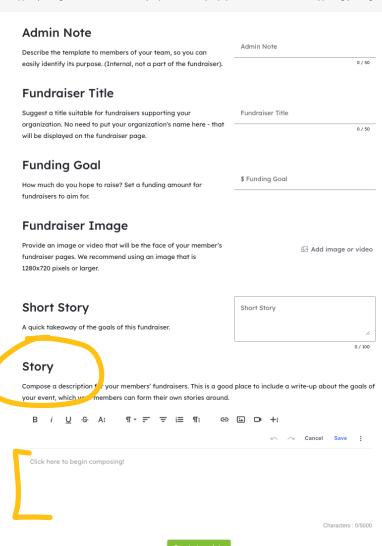






Create a new template

The form below allows you to create a template which supporters can use to quickly fill out their fundraisers page when they create a page to support your organization. The information you provide will be pre-populated on new fundraisers supporting your organization.



CO Gives Campaign Pages

Vidgets Matching Grants nbed donate buttons, mini Match donations to your

nbed donate buttons, mini anation forms, and more on your on website.

fundraising campaigns to boost interest and urgency.

pportunities

eate listings for calendar events ad volunteering opportunities.

O Advanced

Fundraiser Templates

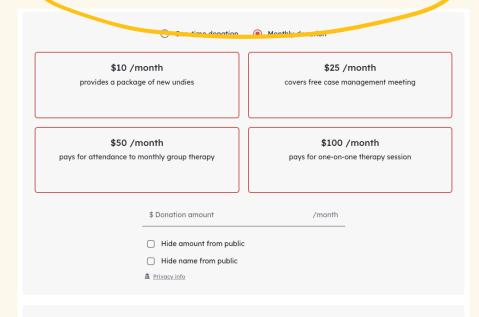
Use fundraiser templates to give your supporters a head start when creating a new fundraiser page for your organization.



Because of your generous donations, all disaster survivors receive free services. When you have lost everything in a matter of minutes, help should be free.



Set up a \$20/month donation or more now through August 16th and receive this blanket as our gift to you!



Embedded
Donation Form
Pages



Homework









Value Proposition Scoring Rubric Donation Page

Key Element	0 (No Copy)				3	
Appeal	-	Copy only discusses the transaction OR Copy vaguely mentions the cause	Some copy talks about the cause, problem, solution, donor impact, initiatives, etc. (1-2 sentences)		4+ sentences that articulate a clear problem, solution, donor impact, etc.	
Exclusivity		Invisible Language (i.e. Give hope, change lives, make lasting impact, etc.)	Copy is u doest organiza sim	▣		
Clarity		Jargon & Insider Language, Vague Language, Confusing copy or CTAs	Clear lang but still la clearly u	翼		
Credibility		Nothing on the page is intentionally building trust (quotes, reviews, testimonials, data points, credibility seals, etc)	quotes • r data po	fē		



Instructions

- 1. Get the rubric!
- 2. Evaluate your Colorado Gives organization page.
- 3. Submit your results.
- 4. Share a takeaway in Slack!





Level Up Homework | Month 2, Value Proposition

Use the <u>Value Proposition Scoring Rubric</u> to evaluate the strength of the copy on your donation page. When finished, answer the question below.

nathan@nextafter.com Switch account



* Indicates required question

Email *

Record nathan@nextafter.com as the email to be included with my respons

What is the URL of the donation page you evaluated? *

Your answer

How did you score your donation page for Appeal? *

0

1

2

 \circ

0

How did you score your donation page for Exclusivity?*

0

1

0



Instructions

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- Evaluate yourColorado Givesorganization page.
- 3. Submit your results.
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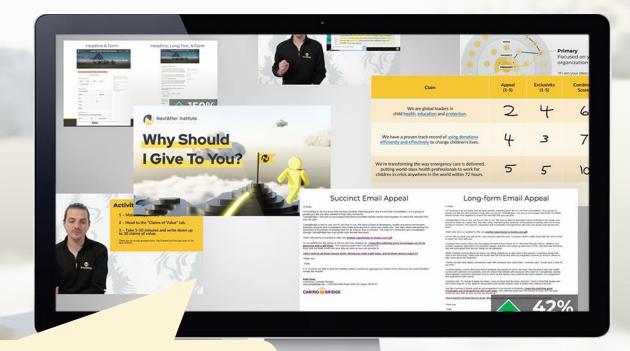


Other Resources





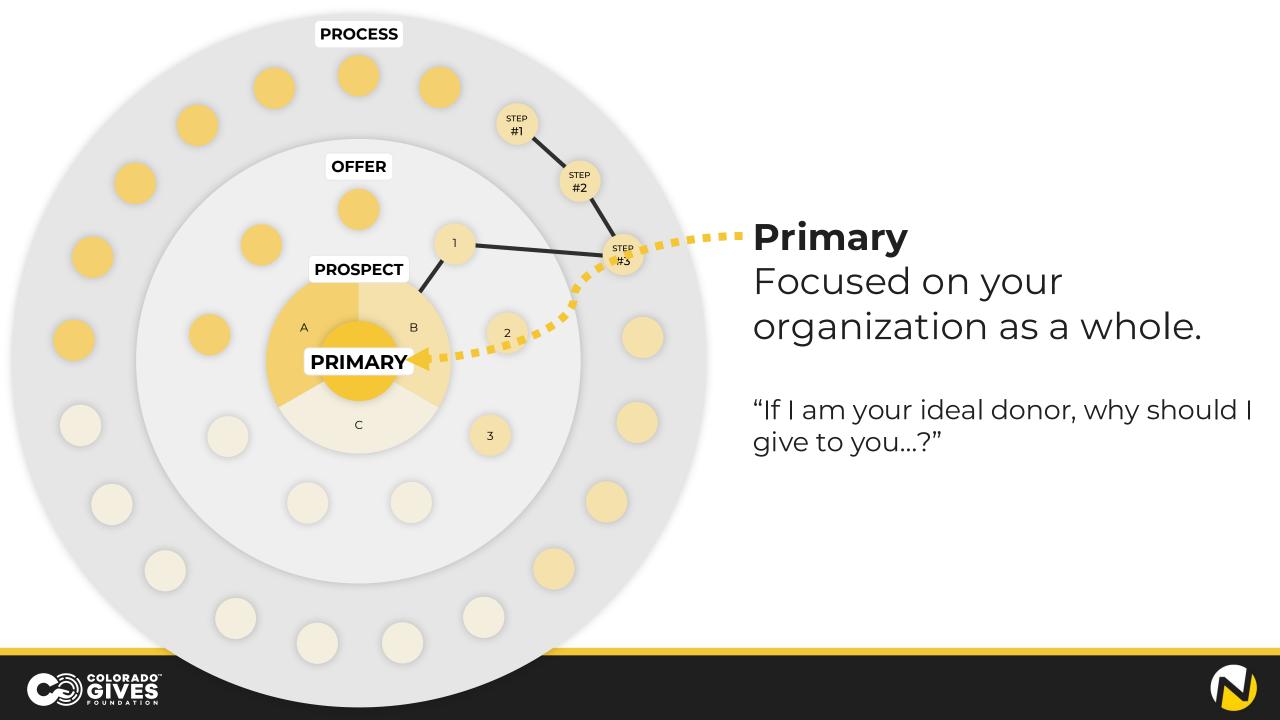
Why Should LGive to You?

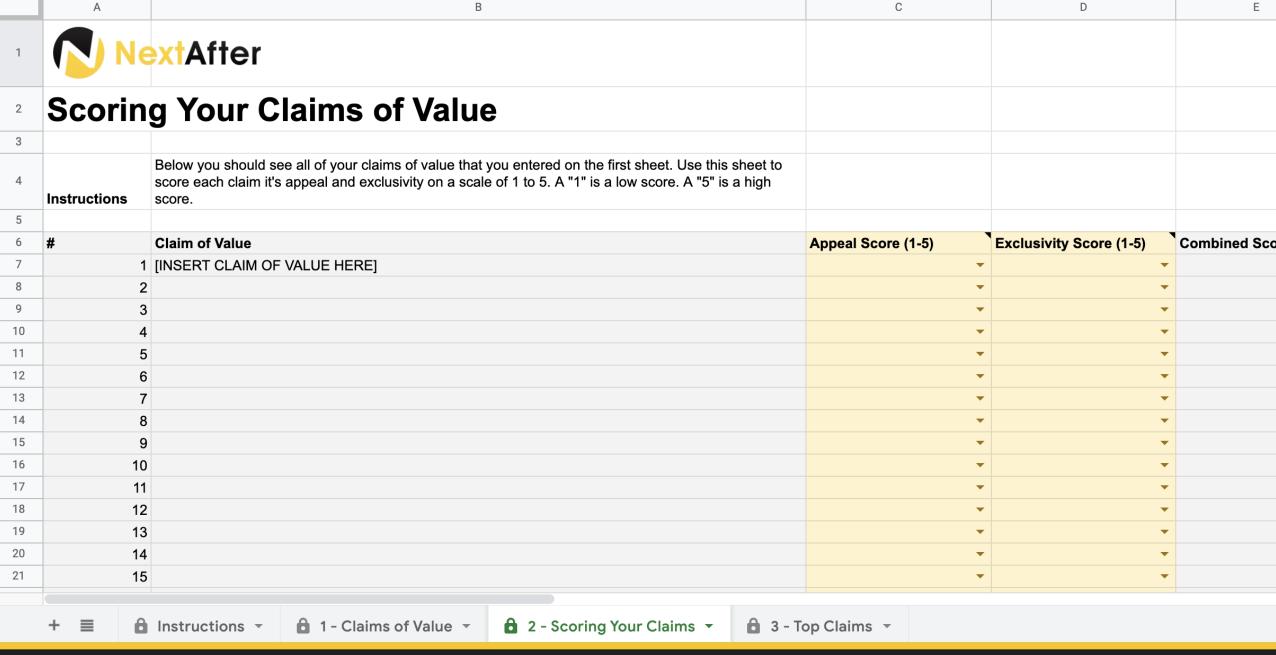


Dive deeper on Value Proposition in the "Why Should I Give to You?" course.



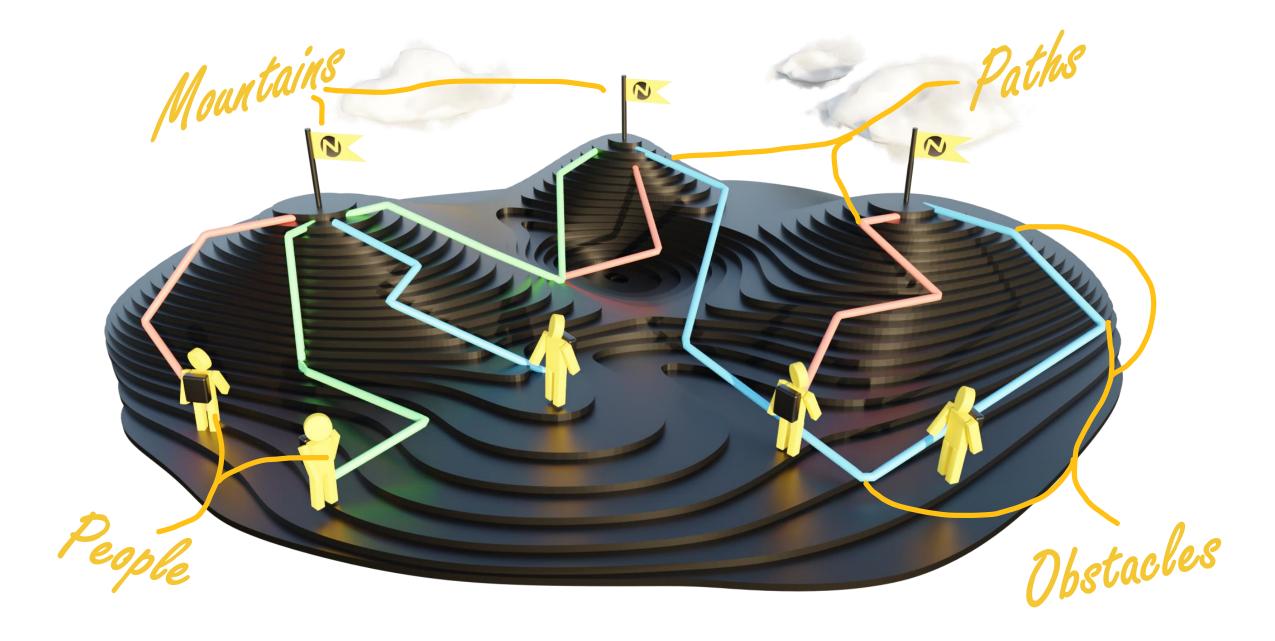
















Questions?







https://nextafter.com/level-up-membership

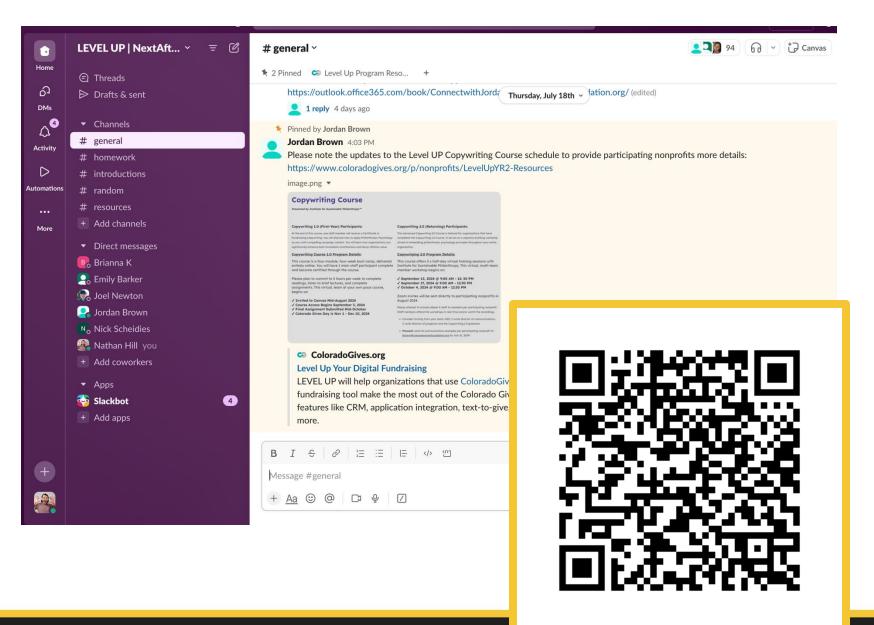
Dive Deeper with Digital Fundraising Courses from the NextAfter Institute

















Level Up Resources



Level Up Digital Fundraising Resources

Made possible by Schlessman Family Foundation

Onboarding Resources

As part of the Level Up program, we encourage your team to watch these instructional videos for utilizing this giving platform year-round. Explore the complete ColoradoGives.org digital fundraising webinar library for comprehensive guidance.

Still have questions? Explore our <u>support FAQs</u> for additional information.

ColoradoGives.org |

The Basics Beyond The Basics



ColoradoGives.org | Embedable Donation Forms 101





Fundraising Strategy Courses

ter Institute"

rts at NextAfter Institute[™] will facilitate monthly one-hour webinars designed to elevate your nonprofit's digital fundraising strategy. Through

NextAfter™ Training Webinars

f Level Up, all organizational admins will be automatically enrolled via Zoom for these webinars. No further action is needed for registration.
el Up & NextAfter™ Orientation



\$INAR 1 | Goals & Metrics: Your Data-Driven Guide to Colorado Gives Day 2024

(EBINAR 2 | Crafting Compelling Appeals: Mastering the Art of Value Propositions

peprember / MILESTONE | Copywriting Courses 1.0 & 2.0 Begin

September 25 | WEBINAR 3 | Inbox Impact: Defining Your Colorado Gives Day Email Strategy

October 23 | WEBINAR 4 | Strategic Countdown: Mapping Your Year-End Campaign Strategy

November 1 | MILESTONE | Early Giving Begins for Colorado Gives Day 2024!





24

Next Month's Topic

Inbox Impact

Defining Your Colorado Gives Day Email Strategy



